Asian Social Work Journal (ASWJ)

Volume 4, Issue 2, March 2019

e-ISSN : 0128-1577

Journal home page:
www.msosocialwork.com**The Infection Control Risk Assessment and Strategies to Reduce HAIs at Hospital in Yogyakarta Indonesia****Elsye Maria Rosa¹, Ekorini Listiowati¹, Nurmalita Sari¹**¹Department of Hospital Management, Universitas Muhammadiyah Yogyakarta

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Abstract

Identifying the problem of infection is needed to analyze risk management. One of the tools to manage the risk of Hospital-Acquired Infections (HAIs) is by using the ICRA (Infection Control Risk Assessment). Arranging a risk assessment of infection control is essential to prevent the potential incidence of infection that is not expected. This research analyzes the Infection Control Risk Assessment and reduction strategies of Health-Care-Associated Infections at Hospital in Yogyakarta . The type of analysis was descriptive qualitative with case study approach. The researcher used informants who were involved in the implementation of the prevention and infection with the data control. The researcher also collected data using depth interviews and documents reviews. Risk management process, the findings of risk identification (1) the transmission of infectious diseases, microorganisms through direct and indirect contact, (2) infection, (3) the duration of treatment, delayed homecoming, disability, (4) healthcare workers, patients, visitors, and hospital environments. The highest risk assessment was surgical site infection. The HAIs reduction strategies were taken by breaking the chain of infection, bacterial identifying using HAIs, using the rational antibiotic, optimizing surveillance of HAIs, implementing periodic regular meetings, reporting, cooperating, evaluating, socializing, monitoring and preventing, the reinvigorating the SOP for the type of HAIs. The advice for the management of Hospital is that they need to notice more on the implementation process of the prevention and infection control.

Key words: hospital acquired infections, infection control risk assessment**Introduction**

HAIs (Hospital-Acquired Infections) is known as nosocomial infections or also known as hospital infection which is the most common complication in the health service. Infection is the most common effect found in the hospital that affects approximately 5 to 10% of hospitalized patients in developed countries, and a significant burden on the states whose background was lower¹. The impacts caused by nosocomial infections (HAIs) are many, as examples, they can pose a risk of exposure to infection which is not only experienced by the patient but also for the health care workers, family, and visitors². According to Weston, HAIs also give impacts on the patient and the family which can cause financial loss, harm, disability or death, increased the length of stay, extra expenses for hospitals and can degrade the image of the hospital³. Risk management is fundamental to prevent and reduce the dangers arising from the Health-care Associated Infections (National Health and Medical Research Council, 2010). According to Clough and Sears (1994 cited in ISO 3001 in 2009), risk management is defined as a comprehensive approach to address all of the events that cause lost. The need for risk management

in the hospital is in anticipation of adverse events which can occur at any time⁴. Based on the Indonesian Ministry of Health (2010), in the hospital accreditation standards of PPI 10.6 that infection prevention and control processes were designed to reduce the risk of infection for patients, staff, and others. Hospitals should be proactive in identifying and following the path of danger, numbers, and the tendency of hospital infection⁵.

In Aisyah & Satyabakti, it is mentioned that in Indonesia, based on the results of research conducted in 11 hospitals in Jakarta in 2004 that there was 9.8 percent of hospitalized patients were infected while undergoing treatment⁶. A study by Daniati (2009, in Aisha & Satyabakti 2013) showed that the results data of HAIs in RSUD Semarang in 2009 were 131 cases of phlebitis, 38 cases of infection in the surgery area, 23 cases of Urinary Tract Infection (UTI), 22 cases of sepsis, 7 cases of pneumonia and 6 cases of decubitus. The result report of PPIRS committee year 2015 at RS PKU Muhammadiyah Yogyakarta about HAIs were the data of phlebitis infection was 8.7 per mile, no case of infections caused by the installation of central venous, 0 % of VAP, and 3.74% of IDO data which was still unknown⁶.

Indonesian Department of Health in 2009 declared that the number of HAIs cases become one measure of hospital accreditation in Indonesia⁶. Then the number of cases of nosocomial infections is also used as an indicator of a hospital's quality of service. The quality of hospital care services can be assessed by the level of utilization of services by the community, quality of service and level of hospital efficiency. One indicator of success in the service of the hospital is the low rate of nosocomial infections (HAIs) in the hospital. The standard in hospital accreditation system version of 2012 emphasizes on the security and safety of the patient and to avoid contamination during hospitalized⁷.

ICRA is an infection control process planning, whose main subject in the setting of its basic program and development, based on the continuity of surveillance and implement regulatory changes if there are changing challenges in the field. Lardo, et al (2016) outlines that ICRA (Infection Control Risk Assessment) is an essential complement in planning, development, monitoring, evaluation, and efforts to make the consideration of the various stages and levels of risk of infection, which are VAP (Ventilator-Associated Pneumonia), BSI (Primary Blood Stream Infection), Catheter-Associated Urinary Tract Infection (CAUTI), and SSI (Surgical Site Infections) in each service area⁸.

Methodology

This type of research used in this study was qualitative research with case study design. The participants of the survey covered the hospital management, the Committee of PPIRS team, and the workers in the inpatient unit. This study used informants who were considered competent in providing information from the hospital that was the team leader of PPIRS (Prevention and Control of Hospital Infection), IPCN (Infection Preventive Control Nursing), the head of the inpatient rooms, and IPCLN (Infection Preventive Control Link Nursing), inpatient workers involved in the implementation of infection prevention and control. In this study, the sampling technique in determining the sample or informants used purposive sampling technique.

The instruments used in this study were Infection Control Risk Assessment, interview guidelines adapted to the needs of research, and documents review.

Result

The implementation of the management of the risk of infection in infection prevention and control program at Hospital

Table 1.1: The application of risk management in the prevention and control program of hospital infections

The overview of infection risk management system	The process of infection risk management system	The evaluation of infection risk management system process
PPI's plans which have been implemented	<p>Implementation:</p> <ol style="list-style-type: none"> 1. It was just run one year and has been running quite well 2. The program has not been socialized thoroughly <p>Aim:</p> <ol style="list-style-type: none"> 3. The effort to prevent the transmission of HAIs <p>Supports:</p> <ol style="list-style-type: none"> 4. From the management 5. Training 6. IPCLN Involvement 7. Providing facilities and infrastructure 8. Hand washing activity 	PPI's program has not run optimally yet, but there is support from management already.
The participation of the workers	<p>Involvement of workers:</p> <ol style="list-style-type: none"> 1. Participating based on the standards action operational procedure <p>The role of head of the rooms, IPCN, IPCLN:</p> <ol style="list-style-type: none"> 2. Supervising, monitoring, and giving a warning related to the use of APD, the implementation of hand washing, the application of the five moments 3. Reporting the surveillance activities through SIM 	There were involvement and participation of health workers in the implementation of decreasing HAIs in unit
Communication and information	<p>The dissemination of information:</p> <ol style="list-style-type: none"> 1. Interface and data could be easily accessed through computers in each group 2. The latest news could be obtained through discussion, conference meetings, training, reporting, poster/leaflet media 3. IPCLN passed the information to each task unit 	The transfer of data from Infection Control to health workers in the group was easier
The influence of leaders	<p>The roles of the leaders:</p> <ol style="list-style-type: none"> 1. Had a great contribution 2. Leaders strongly supported the Infection Control program <p>The missing roles of the leaders:</p> <ol style="list-style-type: none"> 1. Lack of a direct part of leader 2. There was no evaluation or feedback for improvement 3. There was no reward-punishment 	There was full support, from the proactive leader in the implementation of Infection Control.
HAIs risk awareness culture	<p>Risk awareness culture:</p> <p>All of them were already aware of the risk of infection</p>	Infection risk awareness culture already existed but the behavior of risk awareness was still not

	Activities that can reduce and prevent infection: <ol style="list-style-type: none"> 1. Washing hands 2. Using PPE 	optimal.
	Behavioral risk awareness culture: <ol style="list-style-type: none"> 1. The implementation of PPE was sometimes still not appropriate 2. The compliance with hand washing was still not optimal 3. Sometimes they forgot the six steps of hand washing and skip the execution of five moments 	
The obstacles to the implementation	The barriers to the program implementation: <ol style="list-style-type: none"> 1. The completeness procurement of infrastructure in unit 2. The difficulties of implementing prevention such as forget to wash hands, forget of 5 moments 3. The problems in changing habits 4. Inadequate resources 5. Every worker had unique characteristics 	The obstacles came from the inadequate human resources and difficult to change habits.
Cooperation	Cooperation between Infection Control teams to each unit: <ol style="list-style-type: none"> 1. It was going pretty well, the communication was good 2. The implementation of collaboration is still felt less maximum in the Operating room <p>The cooperation between the Operating Room and CSSD has a problem in the CSSD human resources.</p>	The implementation of cooperation is still less than the maximum in inpatient, outpatient and Operating Room
The expectations of the workers	The hopes for change, support, and improvement: <ol style="list-style-type: none"> 1. Improving the compliance with hand washing 2. Behaving well to keep HAIs 3. There is supervision, routine and periodic evaluation 4. There is reward-punishment 5. There is feedback 6. The professional attitude, the attitude improvements of the individual based on the standards 	Proactive support from the workers

HAIs Risk Identifications

Table 1.2 Identification of risk in HAIs Risk Management

Risks	Possible Causes
<ol style="list-style-type: none"> 1. Transmission of infectious diseases through skin contact 2. The transfer of germs such as bacteria, viruses, fungi/parasites 	Hygiene of individual worker, patients, or visitors

Risks		Possible Causes	
1. Infections (Surgery site infection, Bloodstream infection, UTI, phlebitis, decubitus)	2. Prolonged length of stay	1. Hygiene of individual	2. Sterilization of tools
3. The delay in the return of the patient	4. Disability/death	3. Inappropriate implementation of SOP	4. Not using PPE
1. Pinned by needle	2. Transmission of infectious diseases (hepatitis, HIV AIDS)	1. Workplace safety of workers and safety of patient	2. Infection
1. The entry and growth of viruses and bacteria in contaminated objects/materials or equipment	2. Transmission of diseases: TB, influenza	1. Hygiene of individual worker	2. Inappropriate implementation of SOP
3. Infections (VAP)	1. Transmission of disease	3. Less optimal use of PPE	
2. Infections		1. Less use of PPE	2. Not using PPE
1. Inhaling dust	2. The entry of virus/bacteria from the air	3. Hospital's sanitation management is less optimal	
3. Respiratory diseases (tuberculosis, influenza)	4. Infections	1. Poor ventilation	2. Less use of PPE
		3. Not using PPE	4. Hospital's hygiene and sanitation
		5. The level of the room density	
1. Inhaling dust	2. The entry of virus/bacteria from the air	2. Poor ventilation	3. Hospital's hygiene and sanitation
3. Respiratory diseases (tuberculosis, influenza)	4. Infections	4. The level of the room density	

HAIs Risk Analysis

Table 1.3 HAIs Risk Analysis

NO	POTENTIAL RISK/RISK	PROBABILITY					RISK/IMPACT (HEALTH, FINANCIAL, LEGAL, REGULATORY)					Current systems/preparedness					Score
		EXPECT IT	LIKELY	MAYBE	RARE	NEVER	Catastrophic Loss (life/limb / function/ financial)	Serious Loss (Function/financial/legal)	Prolonged length of stay	Moderate clinical/financial	Minimal clinical/financial	None	Poor	Fair	Good	Solid	
		5	4	3	2	1	5	4	3	2	1	5	4	3	2	1	
	Healthcare Acquired Infection																
a	SSI		4						3					3			24
b	VAP					1			3							1	4
c	BSI					1			3				4				7
d	UTI		4						3							1	16
e	Phlebitis	5							3							1	20
f	Decubitus	5							3							1	20

Table 1.4: HAIs Priority Risk at Hospital

HAIs potential risks	Score
SSI	24
Phlebitis	20
Decubitus	20
UTI	16
BSI	7
VAP	4

The table shows the priority that the potential risks with the highest score are Surgical Site Infections.

HAIs Risk Assessment

The results of this phase are the stage to assess the analysis of the HAIs risks by comparing the probability and impact of the risk analysis.

Table 1.5 Risk assessment matrix

Possibility	Impact				
	Insignificant 1	Minor 2	Moderate 3	Major 4	Catastrophic 5
Very often 5			Phlebitis, decubitus		
Often 4				SSI	
Sometimes 3			UTI		
Rarely 2					
Never 1	VAP		BSI		

Notes:

- : Low risk
- : Moderate risk
- : High risk
- : Very high risk (extreme)

Follow-up and SSI Reduction Strategies

Table 1.6: Follow-up and HAIs Risks Reduction Strategies

HAIs	Score	Risk level	General purpose	Specific purpose	Strategy	Risk evaluation	Follow-up analysis and strategy
IDO	24	Very high	Reducing the case of SSI	Decreasing number of SSI case	Infection Control Services training, the provision of hand hygiene facilities (sink and hand-rub), educational materials and Infection Control services leaflets (hand hygiene), refreshing of pre-surgery management, during surgery, post-surgery, refreshment for wound care management, making SSI surveillance format and socialization on how to fill.	Infection Control services training has been done, workers compliance on And hygiene is still lacking, on refreshing for patients Alt surgery, SSI surveillance has been created but has not been socialized.	<ol style="list-style-type: none"> 1. Audit on SPO of hand hygiene, 2. Monitoring of hand hygiene compliance, 3. Do refreshing for patients with surgery and 4. Do socialization of SSI surveillance, 5. Identify and control the detailed wound operation

Source: Primary data of hospital Infection Control team which has been analysis

Discussion

Based on the result of interview analysis with the informants, the cooperation among Infection Control team to each unit in decreasing HAIs risks was well conducted, the communication was excellent, yet the implementation of teamwork was not maximum in inpatient, outpatient, and Operating room. They supported the Infection Control program and expected that the application of infection prevention and control would improve hand-hygiene compliance, perform a good behavior to avoid HAIs risks, and conduct regular monitoring and evaluation.

Some of the informants explained that they expected the reward-punishment system also feedback of the prevention and control to improve any implementation deficiencies. Individually, they planned to shape professional attitude and attitude improvement to meet the standard in minimizing infection.

The implementation of the infection control risk program is one of the principal essential activities to prevent and control infection in the hospital. Based on the analysis, it was mentioned that the role of management and staff or medical staff was essential. According to Good of Corporate Governance, risk management is part of managerial responsibilities which is inseparable from the process of organization, project or program and management of development. Risk management is not an independent activity separated from any other organizational means in attaining the goals.

Organizational risk management according to COSO (2004) in Astuti (2010) is a process influenced by the board of directors, management, and other personnel, of which method is involved in developing strategies and is designed to identify any potential events possible to influence the entity and to manage risks which cover risk range and proper protection related to the attainment of its objectives. In this research, the support from management was needed in supporting Infection Control program to implement the process of infection risk management⁹.

HAIs risk identification and analysis

National Health and Medical Research Council mentioned that the influence of HAIs problems did affect not only the patients but also the workers in the hospital such as health management in any units including office-based activities. This also meant that workers and visitors were susceptible to transmit infections. Potential sources to spread HAIs were health-worker hands, medical tools, and patient body

fluids. HAIs infection was transmitted through both direct and indirect contact between health worker to patient, a visitor to the patient, and health care area¹⁰.

The risk from HAIs is the penetration and growth of virus, bacteria or other microorganisms which may cause infections such as SSI, ISK, BSI, VAP, phlebitis, and decubitus. It may also affect the length of cure, delay of hospital homecoming, disability even death, and respiratory disorder. The possibilities of HAIs risk sources described in Table 1.3. are health worker hygiene, tool sterilization, minimum APD use, improper SOP implementation.

The Health Department mentioned that infection risks were low when there was direct contact between organisms and intact skin, and everyday humans touched the surface of stuff where there were organisms. Infection risks increase when there is contact with a mucous membrane or non-intact skin. It grows when microorganisms have direct contact with non-sterile part of the body that enables the exposure of organism which causes disease¹¹. After the analysis, infection risks transmission in Hospital had to be cut.

To cut HAIs infection in the hospital, HAIs prevention with self-protection tools and health worker hand-hygiene were implemented. Based on the interview, the respondent mentioned that they were fully aware of keeping the hygiene of their hands by regularly washing them though sometimes they forget to do it. Ernawati *et al.* (2014) defined hand washing to maintain health was one of the most critical activities to decrease the possibility of microorganism transmission and to prevent infection. If it were well implemented, this activity would be able to avoid microorganism transmission and reduce the number of HAIs¹².

Hand hygiene is one way to deal with a health problem and an important aspect holistically and the most practical method to save the cost in reducing infection due to the spread of microbes resistant in all health care and health service system. Even though it was a simple action, health workers hand-hygiene compliance was still low¹. Some of the health workers mentioned the obstacle in implementing infection prevention and control in inpatient rooms was the health workers who sometimes forgot to wash their hands before performing five moments.

In a further analysis based on the interview result, the health workers had implemented six steps of hand washing and five moments of hand washing to maintain the hygiene, yet they sometimes forgot and were not aware of washing their hands. Based on the analysis of hand washing compliance evaluation, some of the health workers did not receive individual assessment related to the implementation of hand washing. Figure 6 below describes the steps of hand washing and the application of 5 moments based on WHO¹³.

Risk Assessment

Based on the risk assessment elaborated in this research, the highest risk of HAIs type was SSI. Mawalla *et al.* explained that surgical site infection (SSI) had been reported as the most common HAIs that was 20-25% of HAIs around the world. SSI was responsible for the increase in cost, morbidity, and mortality related to surgery and remained as the biggest issue in the world. SSI level was reported from averagely 2.5% to 41.9%. In the USA, it was said around 2% to 5% and 16 million patients underwent surgery procedure each year and suffered from post-operation infection¹⁴.

NHS hospital in England mentioned the risk factors of SSI were age, sex, surgery duration and wound class, ASA score (pre-surgery physical status) which is under 93% and overall body mass index (42%). SSI risks were varied based on the possibility of microbe contamination to the surgery. Colon surgery was the highest possibility (10%), and the lowest was prosthesis surgery (1%). NHS hospitals (2014) noted that based on its surveillance data in 2013-2014, the highest SSI was in orthopedic surgery. This might serve as the foundation for classifying the type of operation in the hospital for SSI surveillance data report¹⁵.

Risk evaluation and follow up

The follow up from SSI risks which were analyzed from this research result is elaborated as follow:

Lack of health workers hand washing compliance

A hospital may manage the risks by socializing and educating the health workers to perform hand wash before and after surgery or during surgery wound care. Regular evaluation and audit of hand washing compliance can also be implemented. Based on the research by Pratama *et al.*, the solution to increase handwashing compliance was by improving the knowledge through spreading out the evidence of hand hygiene effectiveness in reducing the numbers of bacteria through gel inspection¹⁶.

Mathur explained that in a clinical condition it was described as following when the health worker's hand did not appear dirty, alcohol-based hand rub could be applied regularly to decontaminate the hands. (a) before touching the patient. (b) before using sterile gloves for an intravascular catheter. (c) before inserting a urinary catheter, peripheral vascular catheter, or other invasive actions which do not require surgical procedures. (d) after touching the patient (such as measuring pulse or blood pressure, or lifting the patient). (e) after any contact with body fluid or excretion, mucous membrane, non-intact skin, and wound dressing if the hands did not appear dirty. (f) after touching inanimate medical objects (including tools) and contacting the patient surrounding. (g) after taking off the gloves. (h) When moving from a contaminated body to non-contaminated body during patient service. Surveillance and monitoring related to the implementation of hand hygiene compliance and five moments of infection prevention and control are needed¹⁷.

The culture of awareness toward infection risks has to be implemented to each health workers and health service workers in the hospital. Improving the motivation to maintain hand hygiene should be a rooted culture in the hospital. Sterile tools and workers who work aseptically such as sterile instruments both in surgery and inpatient rooms, handwashing, the use of the glove, and the use of masker are essential to prevent and control nosocomial infection such as surgical site infection. In a research conducted by Nurkusuma, it is also mentioned that the bandage dressing procedure without washing hand is contributory to MRSA event¹⁸.

Based on Chassin, Mayer, *et al.*, the solution in relation to pressure in safety culture to maintain hand hygiene in all levels was by making hand hygiene as habit, assuring the head commitment for hand washing compliance to reach $\pm 90\%$, serving as a role model by practicing proper hand hygiene, creating responsibility to all health workers such as doctors, nurses, food service staff, janitors, ecclesiastics, technicians, and therapists. Maintaining hand hygiene is a necessary action to cut infection transmission chain¹⁹.

A minimum implementation of surgery wound control

Report on SSI surveillance in the interview mentioned that the data and result were still bias. It was due to the lack of surgery wound control identification. Categorization, classification, and surgery type were not conducted during data collection. Research by Fatimah found that there was a significant relationship between surgery classifications with surgery site infection²⁰.

The implementation of SSI surveillance still needed supervision and monitoring as well as socialization to IPCLN regarding the health worker knowledge to the symptoms of infection, data collection, completeness, and precision. Hospital had implemented SIMRS for HAIs surveillance report yet monitoring, and supervision related to the collected report filling and integrity of HAIs data was still needed. Based on research by Lowman, proactive surveillance significantly contributed to the reactive prevention of infection and was successfully reduce infection²¹.

Research by Aisyah, *et al.* found out that there was a lack of data collection, precision, and form filling completeness. The implementation of data collection in Hospital X Surabaya was data correction reported by IPCLN. The variables that often left blank were: (a) cohort register that is the variables of surgery procedure, similar incision multi-procedure, ASA score, and wound clarification. (b) pre-surgery that is the variables of patient's temperature, smoking status, MRSA screening, steroid consumption, prior radiotherapy, bathe before surgery, and prophylactic. (c) during operation that was air circulation, air pressure, temperature, air count, AC fungi, surgery room humidity, additional antibiotic, and the numbers of staff⁶.

Lack of management support

Cooperation and involvement of the management in preventing and controlling hospital infection is necessary. The role of the director in preventing and controlling infection should serve as connecting media between managers and health workers through performance monitoring and support²².

Research conducted by Mustariningrum, *et al.* mentioned that supervision from the top level will increase the efficiency and reduce errors in working. Based on the research analysis, the role of head and cooperation in SSI discussion was still minimum. The collaboration among PPI team in the surgery room was also not as expected. This should trigger any improvements²³.

The level of managerial strategy was to ensure actions in controlling the effectiveness of infection control implemented in infection control. More importantly, there was support from the management and board of directors of the hospital. Nosocomial infection prevention became all individual and health service worker responsibility²².

According to Darmadi, the first method was by increasing the host resistance through active or passive immunization through health promotion. The second method was to exterminate or inactivate the infectious agent through a physical process such as heating (pasteurization or sterilization) and by cooking the food as needed as well as through chemical processes such as water chlorination and disinfection. The third method was to cut the transmission chain. The latest action was the most natural method, but the result was dependent on the worker compliance in implementing the stated procedures. This preventive actions had been specified in isolation precaution which consisted of standard precaution and transmission-based precaution. The fourth was preventive action after exposure such as transmission via blood and other body fluid due to used needlestick or other exposure².

Based on the regulation from The Health Department (2011), the center of infection elimination was through correct hand hygiene. The most important aspect that a hospital has to concern in target V of patient safety and the implementation of infection risks reduction related to health service that is:

- i. Hospital adopts or adapts the most updated guidance of hand hygiene published and commonly used (such as from WHO Patient Safety).
- ii. Hospital implements effective hand hygiene program.
- iii. Develop policies or procedures to guide the sustainable risk reduction against the infection related to health service²⁴.

Based on WHO Global Strategy, the right consumption of antibiotic was an adequate consumption of medicines regarding cost and the increase of clinical therapeutic effect, to minimize drug toxicity, and to minimize possible resistance²⁵. Amin mentioned that the success of antibiotic drugs was influenced by several aspects that are the type of antibiotic, antimicrobial spectrum, pharmacologic aspect, germ micrology aspect, patient aspect, and the pattern of antimicrobial treatment²⁶. A re-surveillance is required about the consumption of prophylactic antibiotic during surgery such as the pattern of antibiotic use, appropriateness of standard antibiotic therapy and rationality of antibiotic consumption covering accurate indication, right drug, precise dosage, precise patient, drug side effect precaution, drug interaction precaution in Hospital.

Bratzler *et al.* described the consumption of prophylactic antibiotic before the surgery aimed to control the infection control to prevent any post-surgery risks. The time management to give the medicine before the operation was 60 minutes before surgical incision which was a particular time as recommended in the induction of anesthesia. There were agents such as *vancomycin* and *fluoroquinolones*, which needed 1-2 hours; therefore, the antibiotic was given 120 minutes before the surgical incision. There was a new recommendation for prophylactic for a post-surgery program that was to shorten the antimicrobial by involving single dose or the following dosage that was given less than 24 hours²⁷.

The hospital staff needs the training to improve their knowledge. The aims of this education and training, according to Moekijat are: (1) to develop the skill to accomplish the work faster and more efficient, (2) to improve the knowledge in order to achieve the work rationally, (3) to develop attitude so that the willingness among the workers and management to work together. The training program from Infection control was expected to reinvigorate the knowledge, to improve it, to increase the motivation, and to improve staff work performance²⁸.

The strategy to decrease HAIs based on the agreement was to conduct training on service of Infection Prevention and Control (IPC), hand hygiene facility procurement such as sink and hand rub, material development for education and leaflet related to hand hygiene in serving the infection prevention and control, optimize HAIs surveillance activities, conduct regular HAIs meeting to discuss HAIs-related issues, report, cooperation, evaluation, socialization and monitoring related to HAIs and its prevention, SOP refreshment for the types of HAIs such as:

- i. SSI with SOP reinvigoration of pre-surgery, during surgery, and post-surgery management. SSI surveillance SOP
- ii. UTI (urinary infection) with SOP reinvigoration on catheter urinary insertion, care, and release. ISK surveillance SOP
- iii. VAP with SOP reinvigoration on ventilator installation and maintenance. VAP surveillance SOP
- iv. BSI with SOP reinvigoration on preparation and central intravenous insertion. BSI surveillance SOP
- v. Phlebitis with SOP reinvigoration on infusion insertion and care
- vi. Decubitus with SOP reinvigoration on decubitus care guidance

Below is the recommendation of strategies to reduce HAIs which can be implemented by the hospital based on the period of strategy implementation:

Long-term

About the rational consumption of antibiotic since this issue needs approach, attitude change, and continuous staff training are required. Identification of bacteria causing HAIs to enable the hospital to prepare the tools and laboratory completeness to conduct bacterial culture is also needed.

Midterm

The implementation of infection prevention and control by monitoring, socializing and evaluating continuously with the staff. Next, is to improve the cooperation and support from the management to ensure that the implementation runs maximally.

Long-term

To cut the chain of infection transmission through hand washing compliance, the use of APD, and sterile medical tools by increasing each staff awareness and changing their attitude. This strategy can be conducted within a short-term plan because hand washing is a simple activity and to improve this

habit is by reinforcing each awareness. Continuous training for the staff to enhance their knowledge concerning infection prevention and control is needed.

Conclusion

Based on the research result in Infection Control Risk Assessment analysis and strategies to decrease Health-Care Associated Infection in Hospital Yogyakarta, it can be concluded as follow:

HAIs identification in Hospital showed that the risks found and analyzed were (1) the transmission of infectious disease through direct and indirect contact, (2) transmission, entry, and the growth of microorganism, (3) virus/bacteria entry in the air (respiratory disorders TB, influenza), (4) infection (SSI, VAP, UTI, BSI, phlebitis, and decubitus), (5) length of care, delay of homecoming, disability, and even death. These risks of infection might affect the health workers, patients, visitors, and ward area or the environment of the hospital.

Based on the HAIs risks and assessment, it was found out the highest risk for HAIs was SSI. The evaluation of HAIs risk was the health workers' non-compliance of handwashing, minimum control implementation on surgery wound, and less support from management. The follow up of SSI was immediate action, concern from the director of the hospital, in-depth analysis, SPO audit and hand hygiene compliance, patient refreshment during surgery and conduct socialization of SSI surveillance, and in detail surgery site identification and control. The strategy to reduce SSI infection in Hospital Yogyakarta was by cutting the infection transmission (through maintaining hand sanitation, using PPE, keeping tools medical sterilization), by identifying bacteria causing SSI, using rational antibiotic, optimizing HAIs surveillance activities, conducting regular meeting to discuss SSI-related issues, report, cooperation, evaluation, SSI socialization and monitoring as well as its prevention, SPO refreshment, and SSI management.

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